

Warranty

Effective Date 9/18/2019

- 1. WARRANTY COVERAGE:** ALCO Sales & Service Co. warrants to the original user of its products that the products will, at the date of initial purchase, meet the applicable specification for such products and will be free from any defects in materials or manufacture under normal use for the standard warranty period stated in the products warranty (see table below).
- 2. DISCLAIMER OF WARRANTY OF PRODUCT SUITABILITY:** ALCO Sales & Service Co. makes no warranty to the purchaser or any third party that its products are suitable for a particular application or design. Many states and localities have differing codes or regulations governing the installation and/or use of ALCO Sales & Service Co. products. ALCO Sales & Service Co. cannot guarantee compliance with such regulations; purchaser is solely responsible for safe and correct installation and use of the product and for compliance with applicable codes and regulations.
- 3. EXCLUSION OF IMPLIED WARRANTIES:** This warranty is the only warranty applicable to this product and excludes all other warranties, including any WARRANTY OF MERCHANTABILITY, any warranty of fitness for a particular purpose, and any implied warranties otherwise arising from cause of dealing or usage of trade.
- 4. REMEDIES FOR NON-CONFORMITY:** If the product purchased does not conform to the applicable warranty, ALCO Sales & Service Co. will provide at its option, and in accordance with the procedures in the following section, one of the following remedies: (1) repair of the non-conforming product, (2) replacement with a conforming product, (3) refund of the original purchase price. THESE REMEDIES SHALL BE THE EXCLUSIVE AND SOLE REMEDY for any breach of warranty.
- 5. LIMITATION OF LIABILITY:** ALCO SALES & SERVICE CO. WILL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES resulting from any defect in the product purchased.

Powered Products	Standard	Optional
M38e Powered CareLink Powered Avalo ACi / LTCi Medication	Parts + Labor 3 year	Parts + Labor or Parts Only 5 year
Non-Powered Products	Standard	Optional
M38e Non-Powered CareLink Non-Powered	Parts + Labor 3 year	Parts + Labor or Parts Only 5 year
M40, SlimCart	Parts Only: 3 year	Parts Only: 5 year
LX5, AC Medication	Parts Only: 5 year Mechanical, 2 year Electronic Locking System, 1 year Lock Cylinder, 1 year Drawer Glides, 3 year Casters	Locking Systems & Electronics: 5 year
Avalo LTC Medication M-Series, Vintage Series Avalo Medical, I-Series Medical	Parts Only: 10 year Mechanical, 2 year Electronic Locking System, 1 year Lock Cylinder, 1 year Drawer Glides, 3 year Casters	N/A
Cassette Transfer	Parts Only: 3 year Mechanical, 1 year Locking System, 3 year Casters	N/A
AX Series Arms Fluid Series Arms (ULT, UHD) Tandem & Slim Line Arms	Parts Only: 5 year	N/A
Computing Cabinets (423, 430) Vintage Series Cabinets	Parts Only: 5 year Mechanical, 2 year Electrical Parts Only: 5 year Mechanical, 1 Year Lock System, 1 year Pull-Out Shelf	Parts Only: 5 year Electrical N/A
Batteries	Standard	Optional
Lithium Iron Phosphate (integrated or swappable)	Parts Only: 3 year	Parts Only: 5 year (credit 60% year 4, 50% year 5 toward new battery purchase)
Sealed Lead Acid (SLA)	Parts Only: 60 day	N/A

* As part of pre-paid equipment service program. ** Optional Labor offering limited to United States and Canada product installations only.